



**WEBMETRICS**<sup>®</sup>  
A Neustar<sup>®</sup> Service

## Web Services Monitoring

### GLOBALWATCH FOR WEB SERVICES MONITORING

The Internet defines collaboration—making it even more important for web-enabled companies and their business partners to take performance monitoring beyond their own internal infrastructures and stand-alone web applications. As Web Services has become the preferred API mechanism, GlobalWatch for Web Services from Webmetrics maximizes the uptime, speed, and reliability of your **critical integrated business processes**.

GlobalWatch for Web Services is a flexible, hosted web performance monitoring service that provides independent validation of availability, speed, reliability, and functionality by continually monitoring your **interfaces** from Webmetrics' worldwide monitoring network—or from behind the firewall.



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One of the most advanced solutions of its kind available today, GlobalWatch for Web Services monitors both **single API** and **multi-step web services transactions** to validate SOA/WOA implementations, web services chains and application "mash-ups."



## Web Services Monitoring

GlobalWatch for Web Services is one of the most advanced external monitoring solutions available. The following features come standard:

- Support for **SOAP**, **REST**, and **HTTP** message types
- Monitors simple Web Services requests and/or complex **multi-step Web Services transactions** (APIs, B2B transactions, SOA, “mash-up” implementations)
- Measures response time and accuracy of response data
- Supports a variety of security encryption algorithms and mechanisms (**HMAC**, **MD5**, **SHA**)
- **Choice** of monitoring method—sequential or simultaneous for greater sample sizes

## Key Benefits

- Enhanced productivity of web applications and services
- Increased level of service (via Web Services) to online customers and partners
- Third-party validation of the quality of your online applications and services
- SLA compliance management and reporting
- Eliminates risks of service violations or lost revenue resulting from application downtime
- Monitors Web Services applications from outside your network and firewall to assess performance from an end-user perspective



**For further information about GlobalWatch for Web Services Monitoring and other Webmetrics products and services, call 1-877-524-8299 or email [sales@webmetrics.com](mailto:sales@webmetrics.com).**

### About Neustar and Webmetrics

Neustar, Inc. (NYSE: NSR) solves complex communications challenges by providing market-leading and innovative solutions and directory services that enable trusted communications across networks, applications and enterprises around the world. Webmetrics delivers collaborative performance management services for complex web ecosystems, and is a fully-owned service of Neustar. For more information, please visit [www.neustar.biz](http://www.neustar.biz) and [www.webmetrics.com](http://www.webmetrics.com).