



GlobalWatch for Network Services Monitoring

Externally monitor your key services with Webmetrics Network Services Monitoring. Monitor DNS, FTP, Ping, POP, and SMTP protocols to ensure availability and connectivity. Custom Port level monitoring allows monitoring of custom protocols. Plus, with our easy-to-use online Web Console, you have access to all of your monitoring settings anywhere, anytime.

Externally Monitor Your Key Services

DNS - Monitors the availability of Domain Name Servers (DNS) and verifies translation of domain names to appropriate IP addresses.

FTP - Tests and monitors the availability of File Transfer Protocol (FTP) servers to accept user logins and facilitate file transfers.

PING - Monitors and verifies ping requests to ensure IP-level connectivity. Ping can be used to monitor connectivity for servers, routers and firewalls.

POP3 - Monitors designated Post Office Protocol (POP) servers by verifying availability and specified mail user logins.

PORT - Monitors connectivity to custom Internet services from specified ports.

SMTP - Connects to mail servers using Simple Mail Transfer Protocol (SMTP) and verifies SMTP functionality.

Vast GlobalWatch Monitoring Platform

Webmetrics maintains a vast monitoring network with monitoring locations all around the world. GlobalWatch Monitoring provides a precise, unbiased "end user perspective" on your applications and services. The platform's flexibility allows you to choose your monitoring method: sequential or simultaneous, for gaining greater sample sizes. Plus, you have the freedom to select specific locations and group them for simultaneous samplings.



Know Immediately when Your Services are Down

Don't let your customers be the first to know your service is down. Receive instant alerts to your phone, pager, or email box. Set up as many alert contacts as you would like, and set up escalation levels to keep your boss asleep.

The screenshot shows the 'Alert Escalation Level 1' configuration interface. It features a list of email addresses: ops@yoursite.com, janedoe@yoursite.com, and boss@yoursite.com. Below the list is a 'Remove' button. To the right, there are three rows of configuration options: a text input field with an 'Add Email' button; a dropdown menu set to 'On Call <SMS:5555555555>' with an 'Add SMS/Voice' button; and a dropdown menu set to 'NOC' with an 'Add Group' button.

Integrate with Your Other Monitoring Services

Receive a single report with all of your web site and application monitoring, alongside your backend services.

Powerful but Easy to Use

With the easy-to-use Webmetrics online Web Console, you have access to all of your network monitoring settings anywhere, any time. Change your monitoring intervals, alert contacts, and timeout thresholds in a matter of seconds.

The screenshot shows a configuration interface for monitoring services. It is divided into two sections: 'InternalMonitors' and 'NetworkServices'. Under 'InternalMonitors', there is one entry: 'Google - Monitor Google from an Internal Agent. AppMonitor FullPage Gold'. Under 'NetworkServices', there are two entries: 'PingMonitor - Monitor IP 206.188.3.194. Ping Monitor Gold' and 'PortMonitor - Monitor port 80 on 206.188.3.194. Port Monitor Gold'. Each entry has a checkbox to its left.

For further information about Webmetrics products and services, call 1-877-524-8299 or email sales@webmetrics.com.

About Neustar

Neustar (NYSE: NSR) provides market-leading and innovative solutions and directory services that enable trusted communication across networks, applications and enterprises around the world. Webmetrics is a Neustar service that provides website performance monitoring and testing services for companies that want to ensure online performance, competitive advantage and a positive end-user experience. Visit Neustar online at www.neustar.biz and www.webmetrics.com.