

Neustar® Webmetrics®

Internal Agent

Webmetrics Internal Agent

Webmetrics Internal Agent allows you to collect availability and performance information from anywhere inside your infrastructure chain. It complements the Webmetrics suite of external monitoring services to provide a complete internal and external viewpoint of your web application performance and uptime. Webmetrics provides a holistic perspective on your performance, allowing you to identify the root causes of problems and to resolve them more quickly.

Internal Agent hosts and executes any Webmetrics performance measurement service to monitor websites, web applications and web services from an intranet, extranet, or VPN—and from any point in your delivery chain. The technology combines the power and simplicity of SaaS (Software as a Service) with reporting and management executed directly from the Webmetrics portal.

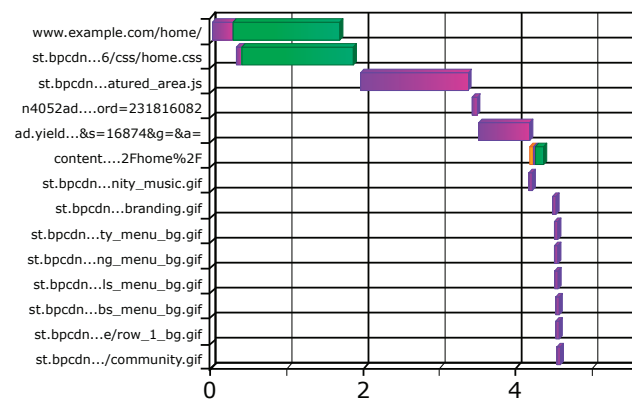
Webmetrics Internal Agent accurately monitors the performance of Rich Internet Applications (RIA) using Internet Explorer® for full ‘browser fidelity.’ This is exactly the same advanced technology that powers our RIA Monitoring Network – providing you like-for-like performance information at any point in your delivery chain.

Comprehensive Monitoring

You may not be able to be everywhere at once, but Webmetrics can be. Together, Internal Agent and Webmetrics External Monitoring can create powerful and lasting results for your business.

- **Complete visibility into the performance of your infrastructure stack**—both from an external perspective and from any internal point in your infrastructure.
- **Improved diagnostics**—You can identify at a glance the customers that are experiencing problems. Further, you can determine root causes by comparing the most current data from your external monitoring and Internal Agent.
- **Increased employee productivity**—Your employees can react quickly when internal and/or external mission-critical applications are experiencing slow speeds or downtime.
- **Better partner relations**—Workflows throughout your entire supply chain can be streamlined, and problems can be eliminated.
- **Total convenience and flexibility**—All monitoring of web assets takes place inside your network (or your dedicated partner’s or customer’s network).

Webmetrics Web Application Monitoring



Internal Agent from Webmetrics enables you to monitor all your websites, web applications and web services from behind the firewall—within your network or within your partner’s networks.

Internal Agent at Work

- Can be installed at a location of your choosing—whether inside your own infrastructure or inside your key customers' locations.
- Concurrent scripts can be run for greater efficiency and troubleshooting capabilities. The number of concurrent scripts is based on your capacity as determined by the Internal Agent Browser Tuner.
- Performance results can be stored and correlated with other performance-related data.
- Comprehensive, customizable **Performance Reports** are generated by Webmetrics' industry-leading graphing and reporting engine.
- Email and/or SMS text **Performance Alerts** can be immediately sent whenever availability or performance violations occur, depending on your customized “trigger thresholds” and alerting call chains.

Security

- Internal Agent adheres to the highest security standards, and communicates only with Webmetrics servers via an SSL-encrypted connection using Webmetrics' proprietary scripting language. It cannot accept any other incoming connections.
- Internal Agent is configured using a simple, downloadable VMware application installed on the hardware of your choice. It does not require the implementation of an installed ‘appliance,’ and no scripting is required on the customer side.

Delivered as a VMWare image, Internal Agent is lightweight and can be installed on virtually any server that exists in your infrastructure. No vendor-specific hardware, or application that requires detailed certification and approval by your IT team, is required.

Internal Agent is easy to activate and to configure, making it possible to activate Internal Agent at a moment's notice—right down to a per-incident basis—a very useful feature for Customer Support or for high-profile customers or during “go-live” situations.

Monitoring Today's Web Applications with Ease

The Webmetrics Application Monitoring solution has been specifically built for the next generation of Rich Internet Applications (RIAs). It's among the most advanced web performance monitoring technologies available today. Here's why:

- **Authentic Testing**—Internet Explorer® has been implemented at the heart of Webmetrics' monitoring test engine, enabling the “browser fidelity” of an authentic end-user experience, and facilitates the monitoring of RIAs, SOAs, “mash-ups,” AJAX, and Web 2.0 implementations.
- **Accurate Testing**—RIA monitoring scripts are based on the Document Object Module (DOM). As a result, RIA monitoring scripts are the most robust and easy to maintain solution in the industry.
- **Powerful Testing**—The RIA Platform is built atop the powerful, fully-automated Watir (Web Application Testing in Ruby) open source testing language. Development, QA and web operations teams at agile e-businesses use Watir for portable, standards-based test and validation scripting.

Ready to get started? Call now for more information +1 877-524-8299

Online: www.Webmetrics.com | Email: Sales@Webmetrics.com

About Neustar® Webmetrics®

Neustar, Inc. (NYSE: NSR) solves complex communications challenges and provides market-leading, innovative solutions and directory services that enable trusted communication across networks, applications, and enterprises around the world. Neustar Webmetrics services provide website monitoring and testing for companies that want to ensure online performance, competitive advantage, and a positive end-user experience. Visit us at www.neustar.biz and www.webmetrics.com.